



FREQUENTLY ASKED QUESTIONS

Community Odour and Dust Monitoring Program

What is the purpose of this Program?

The purpose of this Program is to build a picture of the current state of odour and dust in the area. The Program will assist the department to identify the level of impacts, the perceived sources of odour and dust that may be present in the area, but also how you are impacted, how often and what the weather is like when the event occurs.

How has this monitoring area been selected?

The selected monitoring area – bounded by Stock Road in the west, Beeliar Drive in the north, Fanstone and Fancote Avenues in the south and Kogolup Lake in the east – has been chosen based on the prevalence of odour and dust complaints received from residents in these areas for the past several years.

How do I register to get involved or ask any questions?

If you are interested in participating in the program, before close of business on 1 March, please register your interest by either:

- emailing CODMP@dwer.wa.gov.au (with *Community Odour and Dust Monitoring Program* in the subject line, and provide your name, phone number, full address, email address and the preferred date for the initial briefing); or
- visiting www.dwer.wa.gov.au/EOI-CODMP; or
- telephoning Philippe Najean on 6364 7333.

What will I be required to do?

You are invited to work with the Department to gather the information needed to better manage odour and dust issues. Volunteers will be required to record the details of any odour experienced or dust witnessed, in the online reporting portal on our website. Volunteers can record odour and dust events experienced or witnessed while at home, or even while driving or going for a walk within the area.

Will it be easy to find and access the online reporting portal on DWER's website?

We will provide clear guidance on how to access to the online reporting portal on our website and how to fill it in during the initial briefings on 5, 7 or 11 March. When you attend one of these briefings, you will also be able to ask questions.

I would like to participate but I can't attend any of the proposed briefings. What can I do?

If you cannot attend one of these initial briefings, but would like to participate, please email CODMP@dwer.wa.gov.au, visit www.dwer.wa.gov.au/EOI-CODMP or call 6364 7333 and we will arrange a separate initial briefing for you.

Will I require any training to be involved?

No specific training will be needed to be part of this Program.

Who can volunteer to take part?

Any adult community member living within the monitoring area map (shown at www.dwer.wa.gov.au/CAAMP) can be involved. Different people from the same household can participate, as long as reporting is not influenced or discussed with other volunteers living at the same address.

Can I discuss my reporting with other community members involved or not involved in the Program?

All reports from volunteers are anonymous and we ask that all volunteers keep their observations private, as the robustness of our findings relies on true reporting that is not influenced by other people.

Will DWER be doing any odour monitoring during this Program?

At the same time as this Program occurs, some DWER officers will be conducting odour patrols for our Odour Patrol Program.

How will the Department verify the reports made by volunteers under the Community Odour and Dust Monitoring Program?

The findings of DWER Odour Patrol Program officers will be correlated and cross-referenced with all community volunteer reports.

What is the benefit of being involved in the Program?

Taking part in the Program is an opportunity to provide feedback on what is like living in your area, and will help the Department in its decisions on how we regulate industrial premises in the area.

Will I be paid for my involvement in the Program?

Involvement is voluntary and there will be no payments made.

Can I still take part even if I go away for some time during the Program?

Yes. Even if you are away from your home for some of the time, you may still participate in the Program. You would just need to inform us when you would be unavailable by sending an email to the Program-dedicated email at CODMP@dwer.wa.gov.au

How many volunteers do you need?

A good geographic spread across the entire monitoring area is more important than the number of volunteers for an effective Program.

Am I able to withdraw from the Program at any time?

As a volunteer, you are free to withdraw from the Program at any time. However, your feedback on the Program and the reason for withdrawing would be appreciated.

Will my details and data be confidential?

Your details remain completely confidential during and after the Program.

Are local government agencies involved in the program?

While this Program is exclusively managed by DWER, we have informed the City of Cockburn about this Program and the entire Cockburn Area Air Monitoring Plan.

What is the process after I express interest?

If you would like to be involved, you should attend the initial briefing session. The same initial briefing will be given on 5, 7 and 11 March – please attend the session that suits you best. During this initial session, we will provide further detailed information on the purpose and process of the Program, your role, how to use our online reporting portal, and we will also answer any questions.

What if I have any questions during the Program?

If you have any questions at any stage during the Program, please contact us via CODMP@dwer.wa.gov.au or 6364 7333.

If I would like to log a complaint about odour or dust, how do I do this?

All volunteers will be required to log all information through our Program's online reporting portal. However, if you would like to register a formal complaint with DWER either call the Pollution Watch hotline on 1300 784 782 or [visit www.der.wa.gov.au/your-environment/reporting-pollution](http://www.der.wa.gov.au/your-environment/reporting-pollution).